

Benjamin Jordan

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EDUCATION

Cornell University

Bachelor of Science in Information Science, Bowers College of Computing and Information Science
Bachelor of Science in Applied Economics and Management, Dyson School | Minor: Computer Science
Honors: 2025 Dyson Scholar (top 10% of class by GPA)

Ithaca, NY

Expected May 2028

Cumulative GPA: 3.6/4.0

TECHNICAL SKILLS

Languages & Data: Python (proficient; pandas, NumPy, scikit-learn, statsmodels); SQL, HTML/CSS, JavaScript (working)

AI/Machine Learning: RAG pipelines, embeddings & clustering, local LLM deployment (Ollama), agent orchestration, LLM evaluation & regression testing, hallucination prevention

Tools & Infrastructure: Claude Code, Cursor, Git, Gemini Live, AWS (S3, Secrets Manager), Qualtrics, REST APIs, pytest, Figma
Product: Product roadmaps, product strategy, prioritization, agile, cross-functional teams, go-to-market, market research, A/B testing, data analysis, financial modeling, success metrics, user research, UX, stakeholder management, competitive analysis

PROFESSIONAL EXPERIENCE

IBM

San Jose, CA

AI Product Management Intern – webMethods Hybrid Integration

May 2026 – August 2026

- Built FlowPilot, an AI product that turns a plain-English request into working integrations across 15 IBM products, the connections businesses use to trade with partners, by converting 16 legacy packages into skills the AI can use and shipping them as a VS Code extension; designed to cut integration specialists' six-month ramp-up to about a week, releasing to customers in late 2026
- Pushed back on bundling 100+ packages into one AI release after finding each held 1,000+ pieces, too many for the AI to handle, and built a checked catalog of allowed AI actions that passed IBM's validator at 100% instead; walking senior PMs, who had never seen the legacy platform, through that complexity led business unit heads to make FlowPilot a top priority and assign 5 developers
- Shipped a Python tool used by a 20-person team that ranks the week's top customer issues from support Slack, saving about an hour a day; ran on local models at zero budget so conversations stayed inside IBM, passing 321 of 331 labeled tests on each change
- Scaled a request for 3 competitor battlecards into a 12-competitor, 30-slide sales toolkit, built and presented after interviewing top-performing sellers; found competitors were winning deals on better AI messaging rather than better AI features
- Designed an A/B test with the UX team on new users' first run through the product, building both tutorial formats and defining what a better first run looks like; handed off to run after the internship ended

AI-Ready Workforce Initiative – Future of Learning Lab

Ithaca, NY

Undergraduate Researcher & Full-Stack Developer

August 2026 – Present

- Build and maintain the Relational Fluency Platform in René Kizilcec's lab, in partnership with Anthropic Research, where participants handle workplace conflicts with AI coworkers voiced in real time by Gemini Live; secured 5 new company partners
- Ran A/B tests on voice models for latency and how natural conversations felt; found all prior measures of character behavior came from text tests that never ran a real voice conversation, re-measured live, and fixed the bugs dropping participant audio
- Fixed 162 issues before data collection, including security holes that left participant recordings reachable without a login; redesigned the participant interface, tested it with 12 participants, and revised it around where first-time users got stuck

Ventura – YC Winter 2026

San Francisco, CA

Co-founder – Product & GTM

June 2025 – August 2025

- Generated ~\$600K in closed contract value across 15 clients and \$1M+ in qualified pipeline within three months after joining at concept stage as the second team member and de facto product manager, owning product, go-to-market, and the business plan
- Built the AI agent for distributors whose staff retype purchase orders (some scrawled on napkins) into ordering systems: reads orders from email, PDF, spreadsheet, or handwriting, matches items to the catalog, flags uncertain matches, and syncs the order

Hillside Trends

Wellsville, NY

Founder & CEO

August 2022 – June 2025

- Founded and ran a five-platform resale operation to \$100K+ revenue across 600+ orders as a solo operator and full-time student
- Built automation to run five storefronts solo, with sales-data trend forecasting that refocused the business on limited-run luxury tees

TECHNICAL PROJECTS

Flikr | gdiac.cs.cornell.edu/showcase/flikr

SPAM-B Studios (co-founded)

Project Lead

January 2026 – Present

- Lead a team of 8 from prototype to an upcoming Steam release, using 100+ playtests to decide which features earned their place and which to cut against the timeline; personally design the UI/UX, compose the soundtrack, and write the narrative

Rhythm Checker | github.com/Ben-K-Jordan/Rhythm-Checker

Personal

Creator

July 2026 – Present

- Shipped a drum practice app and Python analyzer that report how early or late every hit lands across all 40 drum rudiments, to the millisecond and fully on-device at zero cloud cost; validated with 84 tests containing deliberate timing errors it has to catch

LEADERSHIP & EXTRACURRICULAR

Cornell Entrepreneurship Club & Ventures Accelerated

Ithaca, NY

President (both organizations)

February 2025 – Present

- Run Startup Hours, a weekly event drawing 100 to 200 founders, VCs, and executives, including from Toyota and Anduril

Interests: Rock Climbing, Ultramarathon Trail Running, Ironman Triathlons, Drums, Guitar, Piano, Vinyl, Game Design